



COMPANY QUALITY POLICY

The Management of G. Tarabochia & C. S.r.l. has worked out and maintains a quality management system in compliance with the UNI EN ISO 9001:2015 standard, with the aim of constantly pursuing the satisfaction of its customers, making transparent the operating procedures of its organization and improving the quality of the services offered.

The quality system developed has, as its foundation the present Quality Policy which is configured as a long-term strategic framework aimed to achieve real improvements in terms of efficiency and cost reduction deriving from a non-quality job.

Company Management consider as essential to set up a suitable context for the correct performance of the activities, through the responsibility and awareness of problems in connections with the quality of all the personnel operating within the Company.

Company Management consider equally important the relationship with suppliers with which maintain a continuous and profitable cooperation, aimed at the progressive improvement of interpersonal and professional relationships and related services.

Through the organizational structure of the Quality Management System, Company Management promotes, all the necessary actions so that the processes and activities are developed in compliance with the criteria of efficiency and economy, activating a business management system based on the following factors:

- systematic analysis of the context in which the organization operates and develops its activities and assessment of related risks,
- continuous improvement of the product / service provided to the customer,
- compliance with contractual requirements,
- continuous improvement of customer satisfaction,
- commitment to collect proper feedback information from the main stakeholders,
- continuous search for new services in order to consolidate and expand its presence on the market,
- constant effort to prevent problems and shortcomings,

Company management system is the tool through which to reach and monitor the achievement of the aforementioned objectives. This activity will be documented annually by the Management, within the management review, on special documents called "improvement objective".

Management ensures that the planning of the Quality Management System is carried out in such a way as to comply with the requirements of the standard and to achieve the objectives for the quality set; moreover, it is also a guarantor of the adequacy of the QMS, so that this is preserved even after any eventual changement.

G. Tarabochia & C. S.r.l.

Management